

Position Title:	Beverage Cart Attendant
Position reports to:	Director of Golf Operations
Salary:	\$16.00per hour
Employment:	Seasonal

Fox Harb'r Resort is a 5 Star 4 Diamond property nestled along the coast of the Northumberland Strait in Wallace, Nova Scotia. We are offering a unique opportunity for you to experience a 5 Star Luxury work environment. With this opportunity you will be presented with a distinctive career, experience, and benefits in a World Class setting.

**General Description**: A beverage cart attendant will drive the refreshment cart on-course, ensuring the needs of the golfers are being accommodated. Ensuring quality service to all guests with emphasis on cleanliness, efficiency, accuracy, professionalism and courtesy at all times.

## **Qualifications & Requirements:**

- Must be fluent in English, both written and verbal communication
- Customer service oriented
- Good Verbal and Written Communication Skills
- Collaborative, Team player
- Good judgment and problem-solving skills
- Positive, professional and enthusiastic demeanor
- Experience in the hospitality industry an asset

## **Responsibilities:**

- Provide quick, perceptive and friendly service to all guests.
- Driving confidently and effectively in different terrain and weather.
- Ensure that stations assigned are in accordance with health and safety guidelines have been observed.
- Communicate with supervisor to ensure that all tasks associated with setup are completed.
- Show enthusiasm for all tasks performed.
- Take ownership over assigned stations or sections, ensuring that standards of service are met at all times and guest expectations are exceeded.
- Ensure all work stations are kept clean, sanitized and organized at all times while on shift.
- Always ensure that guests with special requests are recognized and attended to with pleasure.
- Be aware of guests' alcohol consumption and notify a supervisor if any signs of intoxication are noticed.
- Respond to and resolve any guest service issues promptly.
- Complete all additional duties assigned



## At Fox Harb'r Resort, we know every employee is a valued part of the team. <u>Our benefits include:</u>

- Travel Fuel Allowance
- Discounts at the Resort's Dining Areas; The Cape Cliff and Willard
- Discounts on Accommodations, Golf and Spa services & products
- Friends and Family Rates for overnight accommodations
- Complimentary use of the Junior Olympic Pool, Mineral Pool and Fitness Room
- Team Member rates for Golf, Sport Shooting, Kayaking etc.
- Team Member Activities and Department Incentives
- Team Member Education Funding and Bursary Program
- Team Member housing availability

Fox Harb'r Resort is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status